



25 Aug 2026

Informatica IDMC Release Insights - October 2026

Vikesh Paramel, Senior Manager, Technical Support Engineering

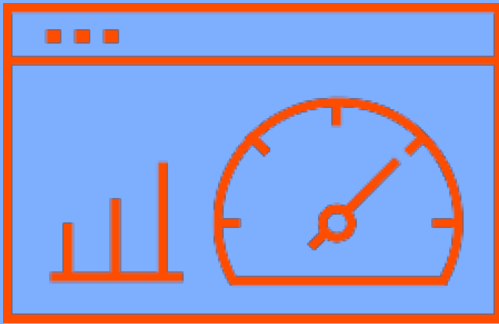
Shweta Dattatreya, Principal Technical Support Engineer

Housekeeping Tips



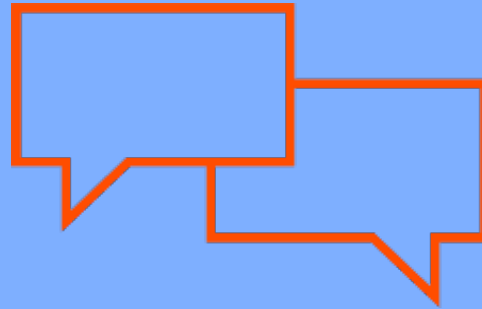
- Today's session is scheduled for **1 hour** and will feature a presentation followed by a Q&A session at the end.
- To ensure a smooth presentation without interruptions, all participants will be muted.
- Please submit your questions to "All Panelists" using the **Q&A panel**. We look forward to answering them during the live Q&A.
- This session is **being recorded**. The recording and slide deck will be available on our **Success Portal**, and a recorded link will be emailed to you after the event.
- We value your input! Please take a moment to complete the **post-webinar survey** to share your feedback and suggest future topics.

More Information



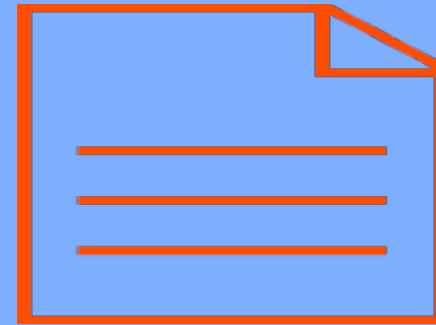
Success Portal

<https://success.informatica.com>



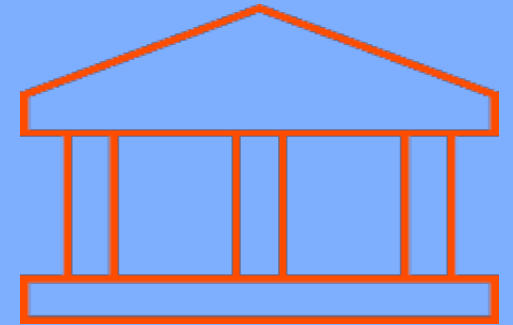
Communities & Support

<https://network.informatica.com>



Documentation

<https://docs.informatica.com>



University

<https://www.informatica.com/in/services-and-training/informatica-university.html>

Safe Harbor



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Forward-looking statements



This presentation contains forward-looking statements about, among other things, trend analyses and statements regarding future events, anticipated growth and industry prospects, and our strategies, expectation or plans regarding product releases and enhancements. The achievement or success of the matters covered by such forward-looking statements involves risks, uncertainties and assumptions. If any such risks or uncertainties materialize or if any of the assumptions prove incorrect, results or outcomes could differ materially from those expressed or implied by these forward-looking statements. The risks and uncertainties referred to above include those factors discussed in Salesforce's reports filed from time to time with the Securities and Exchange Commission, including, but not limited to our ability to consummate the pending acquisition of Informatica on a timely basis or at all; our ability to meet the expectations of our customers; uncertainties regarding AI technologies and their integration into our product offerings; the effect of evolving domestic and foreign government regulations; regulatory developments and regulatory investigations involving us or affecting our industry; our ability to successfully introduce new services and product features, including related to AI and Agentforce; our ability to execute our business plans; the pace of change and innovation and our ability to compete in the markets in which we participate; and our ability to maintain and enhance our brands.

Agenda

1 IDMC Releases

2 IDMC Releases for 2026

3 Pre-Release

4 Notifications

5 Important Links

6 Q&A



IDMC Releases

- **Release Cycles:**
 - IDMC releases new cloud service versions throughout the calendar year.
 - The annual schedule is published on the Pulse page [Informatica Releases Page](#).
- **Release Types:** The scheduled releases are categorized into two types, each has distinct change scopes.

STANDARD**MAJOR**
- **Pre-Release Phase:**
 - Pre-release pods upgraded before the launch on prod PODs.
 - Allows testing of new features and changes.
- **Deployment Schedule:**
 - PODs are upgraded on a rolling basis over 3 weeks.
 - The schedule varies per POD; the [Pulse page](#) provide details.
- **Runtime Continuity:** Allows seamless upgrades without interrupting running jobs, schedules, or application payload processes.
- **Flexible upgrade:** Some IDMC services support flexible upgrade options.

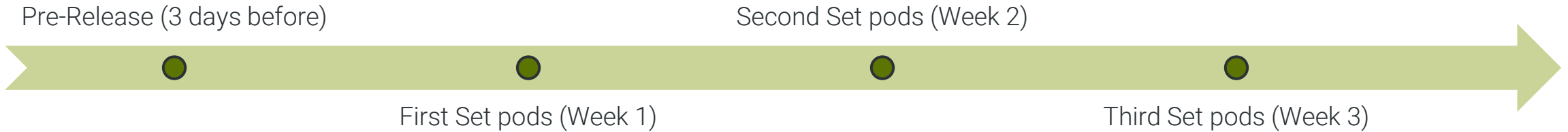
IDMC Types of Releases

Change	STANDARD	MAJOR
Secure Agent Upgrade		✓
IDMC Infrastructure Upgrade/Changes		✓
Partial IDMC UI Downtime		✓
New Features/Functionality	✓	✓
Behavior Changes	✓	✓
Security Fixes	✓	✓
Bug Fixes & EBFs	✓	✓

For more detailed Information refer [Release Readiness doc](#)

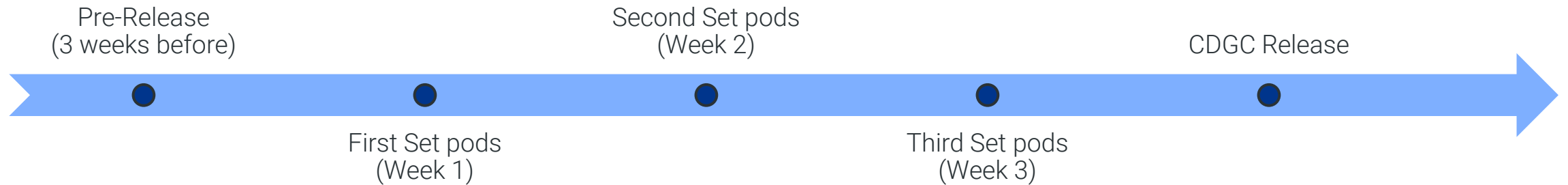
Disclaimer: Informatica may, at its discretion, modify the scope of, change the schedule for, or cancel a release, if required.

Standard Release



- Pre-Release upgraded 3-4 days before first set of pods.
- The standard release is divided into a 3-week schedule across all the IDMC Pods. (Happens on Weekends)
- Standard release can include bug fixes, security patches, EBFs and minor feature enhancements. No UI downtime.
- Deployment window: 4 hours
- Release FAQ is constantly updated for any details or issues found. [IDMC Upgrade Reference and Troubleshooting | Current Version](#)
- Pulse Page updated for notification.

Major Release



- Pre-Release upgraded 3 weeks before the first set of pods.
- The major release is divided into a 3-week schedule across all the IDMC pods. (Happens on Weekend).
- IDMC UI will be partially down during deployment window. Runtime Continuity for supported services.
- Deployment window: 3 hours
- Release FAQ is constantly updated for any details or issues found. [IDMC Upgrade Reference and Troubleshooting | Current Version](#)
- Pulse Page updated for notification. Emails are also sent out to all active users in Org.
- (CDGC) Cloud Data Governance and Catalog release for all PODs start after the Third week pods. Flexible Upgrade window available for CDGC.
- (CDI-PC) Cloud Data Integration for PowerCenter will have a mandatory Domain update with a 90-day grace period.

Major Release - Cont'd

Flexible Upgrades (CDGC - Cloud Data Governance and Catalog)

Some IDMC services allow administrators to initiate an upgrade for their organizations during the flexible upgrade window.

- The following services allow customers to upgrade their organizations during the flexible upgrade window:
 - Metadata Command Center
 - Data Governance and Catalog
 - Data Marketplace
- The Informatica Cloud Operations team deploys the release to IDMC PODs on the dates listed in the Pulse page.
- Notifications appear in the Metadata Command Center after deployment. Administrators must upgrade within the flexible window.
- **Flexible Window: up to 6 weeks**
- Upgrade non-prod lower environments to explore new features and validate fixes. Once satisfied upgrade production orgs.
- **Mandatory Upgrade:** After the flexible window ends the Orgs that have not upgraded are automatically upgraded. POD - specific dates will be published in the Pulse Page.
- For more details, refer to the [Release Readiness](#) doc.

Major Release - Cont'd

Mandatory Update (CDI-PC - Cloud Data Integration for PowerCenter)

- Secure agents in CDI-PC IDMC Org receive package updates with each major release.
- **Mandatory updates need a Domain update**, occurring twice yearly during April and October IDMC major releases.
- Updates are available once IDMC POD releases are complete, as noted on the Pulse Page.
- Customers can schedule updates or start them manually from the Domain Details page in CDI-PC.
- A **90-day grace period** is provided for mandatory updates; the deadline is at the end of this period.
- Domains not updated by the deadline become obsolete and will cause operational disruptions.
- For more details, refer to the [CDI-PC Release Readiness](#) doc.

IDMC Releases for 2026

April Major Release	
Pre-Release 20 Mar 2026	Pre-Release Pre-release (EMEA)
Week 1 Sunday, 12 Apr 2026	AP East 2 Azure US East 1 OCI Canada Central 1 US West 1 Azure Canada Central 1 Azure NA West 1 NA East 2 US West 1 GCP FedRAMP EM SouthEast 1 Azure
Week 2 Saturday, 18 Apr 2026	US East 4 US West 3 US West 3 Azure UK EM Central 1 Azure AP NorthEast 2 Australia Azure AP SouthEast 1
Week 3 Friday, 24 Apr 2026	Middle East GCP Private 3
Saturday, 25 Apr 2026	US East 6 US West 5 Private 1 Private 2 AP NorthEast 1 Azure EM West 1 EM West 2 GCP

July Standard Major Release	
Pre-Release 6 July 2025 19 June 2026	Pre-Release Pre-release (EMEA)
Week 1 Sunday, 12 July 2026	AP East 2 Azure US East 1 OCI US West 1 Azure US West 1 GCP UK NA West 1 NA East 2 FedRAMP EM SouthEast 1 Azure EM West 2 GCP
Week 2 Saturday, 18 July 2026	US East 4 US West 3 Canada Central 1 Azure US West 3 Azure AP NorthEast 2 Australia Azure EM West 1 EM Central 1 Azure
Week 3 Friday, 24 July 2026	Middle East GCP Private 3
Saturday, 24 July 2026	Canada Central 1 US East 6 US West 5 Private 1 Private 2 AP NorthEast 1 Azure AP SouthEast 1

October Major Release	
Pre-Release 18 Sep 2026	Pre-Release Pre-release (EMEA)
Week 1 Sunday, 11 Oct 2026	AP East 2 Azure US East 1 OCI US West 1 Azure US West 1 GCP UK NA West 1 NA East 2 FedRAMP EM SouthEast 1 Azure EM West 2 GCP
Week 2 Saturday, 17 Oct 2026	US East 4 US West 3 Canada Central 1 Azure US West 3 Azure AP NorthEast 2 Australia Azure EM West 1 EM Central 1 Azure
Week 3 Friday, 23 Oct 2026	Middle East GCP Private 3
Saturday, 24 Oct 2026	Canada Central 1 US East 6 US West 5 Private 1 Private 2 AP NorthEast 1 Azure AP SouthEast 1

For CDGC Release Dates and all above mentioned updated release schedule refer to the [Pulse page - CDGC Release](#).

Metadata Refresh During Major Releases – Impact & Best Practices

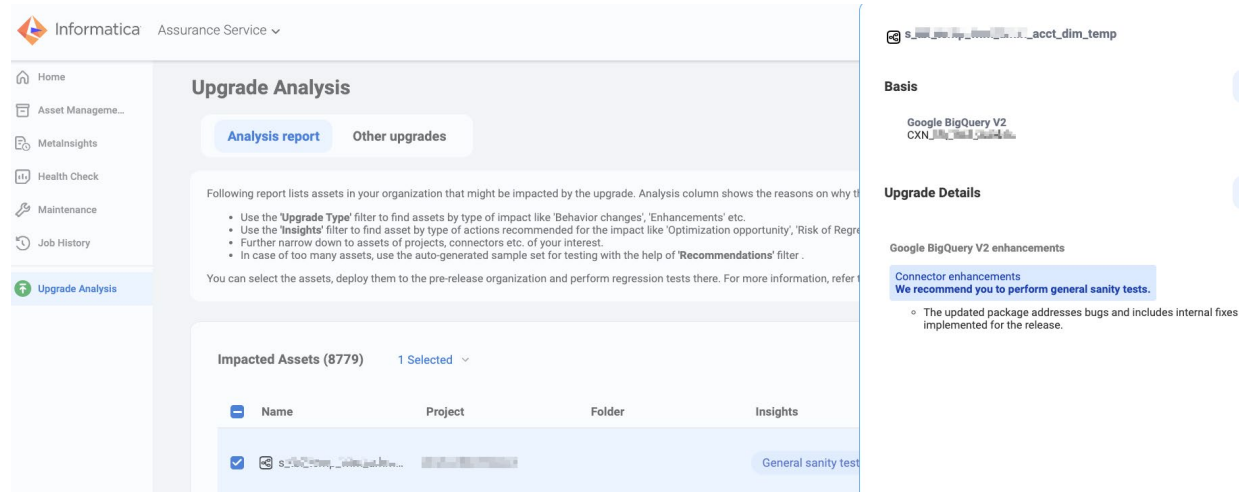
- **What happens:** During major releases/upgrades, Informatica refreshes the metadata for CDI mappings and mapping tasks so they align with the latest updates and enhancements.
- **Impact:** If the underlying database objects or file structures change compared to the design-time schema, mapping tasks can fail after the upgrade (for example, columns added/removed, data types changed, flat file layout updated).
- **Best practice:** Avoid changing the corresponding database objects without updating the mappings, and ensure the manifest file always includes a valid design-time schema file so MapGen can resolve the correct schema after upgrades.
- **Best practice – flat files:** For mappings using a native flat file connection, if you want to retain design-time metadata and avoid failures when the file structure changes, enable “Retain existing fields at runtime” in the mapping task (see KB: [HOW TO: Configure a mapping task to retain design-time metadata for a parameterized flat file object in CDI](#)).

Pre-Release

- **Pre-Release Importance:**
 - Critical for testing updates before production POD upgrades.
 - Major Release: Pre-release POD updated 3 weeks prior; standard release: 3 day prior.
- **Environment Setup:**
 - Pre-release environments are set up separately and do not automatically include existing assets; users must import assets they wish to test from their production or non-production setups.
 - It's advised to configure crucial tasks and workflows in the pre-release environment to verify they function properly after upgrades.
- **Issue Management:**
 - If issues arise, contact Global Customer Support by submitting a support ticket.
 - Identified problems are fixed before upgrades to production PODs.
- **Access & Resources:**
 - Access to pre-release participation is available to those with the IDMC Assurance Package or Orgs with usage-based licenses billed through Informatica Processing Units (IPUs).
 - For a list of services involved in pre-releases, refer to the Pre-Release column on the [POD Availability and Networking page](#).

IDMC Assurance Service

- The Assurance Service helps simplify the upgrade process by helping you understand which assets in your organization will likely be impacted by the features and dependencies in the upcoming release.
- It includes an "Upgrade Analysis" feature that identifies assets likely to be impacted by an upgrade, enabling users to create regression test suites for testing in a pre-release environment.



- The Assurance Service integrates with pre-release environments, allowing users to test assets for upgrade-related changes before deploying them to production.
- The [IDMC Assurance Service User Guide](#) provides detailed instructions on using the Assurance Package.
- The article [IDMC Assurance Package - Upgrade Analysis](#) explains how to use the "Upgrade Analysis" feature. [IDMC Assurance Service Cloud Upgrade Release Impacts - YouTube](#)
- For more details <https://knowledge.informatica.com/s/article/Assurance-Service-Getting-Started>

Key Event Management

- Informatica provides a specialized Key Event Management service for qualified Signature Select customers to support IDMC major releases.
- **Service Highlights:**
 - Real-time monitoring of major platform release events for visible failures on your IDMC Production Org
 - Proactive risk anticipation and rapid issue resolution
 - Minimizes potential impact and optimizes event outcomes
 - Enhances customer confidence during critical platform events
- **Prerequisites:**
 - Platform Insights
 - Upgrade Intelligence
 - Deployment Automation
 - Operationalize Assurance Service and Pre-release
- Structured approach emphasizes proactive preparation, real-time monitoring, and post-release evaluation to minimize risks and optimize outcomes for customers.

Notifications

Modes of Notifications

	Pulse Page	In Product	Email
Incidents	✓		
Patch Maintenance	✓		
Infrastructure Maintenance	✓		
Major Release	✓	✓	✓
Standard Release	✓	✓	
Patch Release	✓		
Potential Impact Notice (Behavior Change)			✓

Disclaimer: Informatica may, at its discretion, modify the scope of, change the schedule for, revise modes of communications, as required.

Status Page - Pulse

IDMC Service Health Portal - <https://pulse.informatica.com/>

Vikesh

SuccessSupportCommunitiesKnowledge CenterLearnResources

HomePODsIncidentsReleasesSubscriptions

(UTC -07:00) America/Los_Angeles

Welcome, Vikesh

Our New Service Health Portal

Monitor the status of your Informatica PODs, services, and integrations across regions. Stay informed with real-time updates on incidents, releases, and maintenance—all in one personalized view.

My PODsAll PODs

Next Auto Refresh in: 09m 48s

FILTERS

ALLAMERICASEMAAPJDIGITAL

OperationalReleaseMaintenanceDegraded PerformanceService Disruption

Services/PODs 1:	PRE-RELEASE	NA WEST 1	NA EAST 2	US WEST 3	US EAST 4	US WEST 5	US EAST 6	CANADA CENTRAL 1	FEDRAMP	PRIVATE 1	PRIVATE 2
Host Ecosystem	aws	aws	aws	aws	aws	aws	aws	aws	aws	aws	aws
Advanced Data Integration	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-
Advanced Serverless	-	✓	✓	✓	✓	✓	✓	✓	-	-	-
API Center Service	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-

- Serves as the central hub for communicating upcoming maintenances, releases and any incidents.
- Transparency by providing near-real-time information about the health and availability of cloud services.
- Keep users informed about the operational status of cloud services, reducing uncertainty.
- Subscribe to the status page for specific services and components to receive updates.

[Introducing the All-New Informatica Service Health Dashboard](#)

[Informatica IDMC Service Health Portal User Guide](#)

In product notification

- Pop up on login to IDMC org.
- Timely added for release announcement.
- Notification is curated to specific pod/org release schedule.
- Currently for Major, Standard release and major updates.
- In-product alerts for EOL secure agent OS.

The screenshot displays the Informatica IDMC user interface. A modal notification is overlaid on the top right, titled "Pre-release POD upgrade is approaching". The notification text states: "The pre-release POD is scheduled to be updated for the February release on January 17th at 10 p.m. Pacific Time. [Convert to my time zone.](#) The coming February 2025 release will be a major release targeting the update of internal technology components. Leverage the 3-week pre-release to explore the changes and validate your assets in the latest version. To learn more about preparing for the release, click [Learn More](#)." The modal includes two buttons: "Learn More" and "Remind Me Later".

Below the notification, the "Runtime Environments" page is visible. It features a table with 8 environments. The table columns are Name, Version, Status, Description, Type, and Update Time. The environments are listed as follows:

Name	Version	Status	Description	Type	Update Time
Informatica Cloud Hosted Ag...		Running		Hosted Agent	Jun 21, 2024, 6:19 AM
> [Icon]		Running		Agent Group	Aug 2, 2024, 12:41 AM
> [Icon]		Stopped		Agent Group	Apr 20, 2021, 3:36 PM
> [Icon]		Stopped		Agent Group	Apr 13, 2021, 3:41 PM
> [Icon]		Not all the services are run...		Agent Group	Aug 2, 2024, 8:45 AM
> [Icon]		Stopped		Agent Group	Jun 8, 2022, 5:10 PM
> [Icon]		Stopped		Agent Group	Apr 25, 2022, 1:07 PM
> [Icon]		Not all the services are run...		Agent Group	Sep 9, 2022, 12:59 PM

At the bottom of the screen, a red banner displays a reminder: "Reminder: Support for the RedHat 7.x operating system (64 bit) for the Secure Agent will end on December 31, 2024. [Learn more.](#)"

Email notification

- Sender Identification: Emails from support@informaticacloud.com or support@email.informatica.com
- Recipient Scope: Sent to all users in the respective IDMC Org.
- Email Categories:
 - Major Release announcements.
 - Important announcements/alerts on service & platform changes.
 - Alerts/Actions required on any behavior changes.
- Targeted Communication:
 - We aim to limit emails to Orgs with potential impacts.
 - But some changes may necessitate sending emails to all Orgs. Goal is to ensure we keep everyone well-informed about changes affecting them.



Dear Informatica Cloud Customer:

Org ID: [REDACTED]
Org Name: [REDACTED]

In the April 2025 release, Informatica is upgrading the default JDBC and ODBC drivers for Microsoft SQL Server Connector to the following latest versions:

- JDBC: 6.0.0.001475
- ODBC: 08.02.1801

These drivers are already available as part of October 2024 Major release in the latest folder. Drivers are not enabled by default for Microsoft SQL Server connections.

We encourage you to set the flags for these drivers to 'Latest' in the Secure Agent properties, so that Microsoft SQL Server connection uses the updated drivers from this folder. After making this change, we request you to thoroughly test critical mappings in your lower environments.

Note: Please set the flag as latest in your lower environments only.

What actions do I take?
Before the upgrade to the April 2025 major release, set the values of the custom properties in the Secure Agent to use the upgraded driver versions from the Latest folder packaged as part of the October 2024 release.

Validate your mappings using these latest drivers and report any identified issues at the earliest. To use the latest driver, configure the following custom properties in the Secure Agent from Administrator:

Driver	Type	Custom property	Value
JDBC	Microsoft SQL Server	jdbc.driver	com.microsoft.sqlserver.jdbc.SQLServerDriver
ODBC	Microsoft SQL Server	odbc.driver	Microsoft SQL Server ODBC Driver

Email notification – Cont'd

- You can choose to opt-out from these critical email notifications.
- Categories of Critical Notifications:
 - **Critical Administrative Alerts**
Notifications relevant to administrators to ensure service availability.
Examples: Updates like POD IP address changes or End of Life (EOL) notices.
 - **Critical Event Alerts**
Notifications about upcoming releases and service maintenance.
Examples: Major release announcements.
 - **Proactive Notifications**
Notifications regarding release impacts, new features, or changes in system behavior.
Examples: Changes in connector or transformations.
- The email footer will have details on how to opt-out.
- Important Consideration: Opting out will disable critical notifications. Users should make the decision thoughtfully as it may impact their awareness of essential updates.

Advisory: Dynatrace Impact on Informatica Secure Agent Upgrades

Settings

Notification Settings

Configure which email notifications you receive. Administrators can enable and disable notifications for all

☒ Enable email notifications

Notification Categories

Administration	Subcategory ☒ Send event email ?
Asset Changes	Critical Administrative Alerts ☒
CLAIRE Recommendations	Critical Event Alerts ☒
Collaboration	Proactive Notifications ☒
Critical Notifications	
Data Quality	
Tickets and workflow	
User Jobs	

Action Required:

To ensure a smooth and successful upgrade, please complete the following steps before April 18th, 2025:

Important Links

- For Details on Releases – [IDMC Upgrade Reference and Troubleshooting | Current Version](#)
- Release Readiness doc - <https://docs.informatica.com/cloud-common-services/administrator/h2l/1772-release-readiness/landing-page.html>
- [HOW TO: Get Started with IICS Assurance Service](#)
- [IDMC Assurance Service Cloud Upgrade Release Impacts - YouTube](#)
- Pulse page - <https://pulse.informatica.com/>
 - [Introducing the All-New Informatica Service Health Dashboard](#)
 - [Informatica IDMC Service Health Portal User Guide](#)
- Monthly SupportFlash Newsletter: [SupportFlash](#)
- For Details on Notification categories and options: [Notification categories and subcategories](#)

Q&A

Thank you